



Who we are and what we do

HELPDESIGN • JÖRG ERTELT



Product Compliance

Do you have an idea for a novel product that will allow you to outdo the competition? Then you must definitely deal with product compliance. This involves complying with regulatory requirements so that you can make your product available on the EU market. HELPDESIGN supports you with product classification, standards research, risk assessment, conformity evaluation and operating instructions - in short, with everything that will enable you to get off to a successful and legally compliant start. Contact me.



Technical writing

Are you dealing with technical documentation for the first time in your company? Or are you a technical writer facing a very special problem? Not every task can be optimally solved internally.

HELPDESIGN supports you in mastering your challenges. Benefit from our expert knowledge. We consult and support you in all matters relating to technical writing. Contact me.

HELPDESIGN Academy

Educate yourself or your team on various aspects of product compliance and technical writing - whether online or in person.

In order to optimize your learning success, we adapt the contents to your current knowledge.

In our user training courses you will learn all the essential functions of your software. We are experts for the following software products:

- Authoring systems:
bloXedia, Smart Media Creator (SMC), MadCap Flare, Help+Manual, Adobe RoboHelp
- Risk assessment software:
WEKA Manager CE, SAFETY-TOOLBOX, CE SAFE

