

digital technical documentation

# Making the most of automation potential

Efficiency and quality are important components of digitization. For this, much can be achieved with the right automation by eliminating error-prone and manual activities and replacing them with automated workflows. This allows the focus to be directed to other diverse tasks, which help to provide valuable information.

# **Automation with TIM at a glance**

### Automated distribution of publications

With some standard methods, tedious and, under time pressure, sometimes error-prone steps of manual distribution can be replaced by an automated process. This not only saves time, but also brings process reliability to the workflows.

Increasing automated delivery of documentation via REST API, Content Delivery Portal or Service Assistant brings technical documentation to the user and fundamentally reduces deployment efforts.

### ✓ Use of existing data

TIM provides methods for using existing data. These can be taken over automatically from various sources. In addition to various individual formats, standards such as Excel, XML and databases are supported. Leave the responsibilities for these data where they originate and transfer them automatically into your publications.

## ✓ Integration of external documents

In many cases, the integration of third-party documents involves considerable manual effort. Be it supplier documents, technical documents and data sheets, project documentation or certificates - supplied documents can be easily integrated into existing documentation with TIM. These can be provided in a controlled manner via a document management system, a directory structure or a bill of materials and integrated fully automatically into an overall documentation.

#### ✓ Individualized order documentation

Use information about their order to automate publication creation. This can be requests for customer and order data for the cover page, header and footer, configuration data for filtering a master document, technical data, software texts, error codes, etc. - all this information can be used via the order control to automatically individualize the documentation according to the respective order.

#### ✓ Automation of editorial processes

Recurring processes in the editorial system are automated with the help of TIM Workflow Services. Ensure that activities such as approval processes, translation processes, and publication processes run in a standardized and order-controlled manner. This results in high efficiency and great process reliability through automated processes.



