



fischer

Service Assistant

Increase the quality of your service and save costs by processing and delivering your information smartly.



tim



sherlock

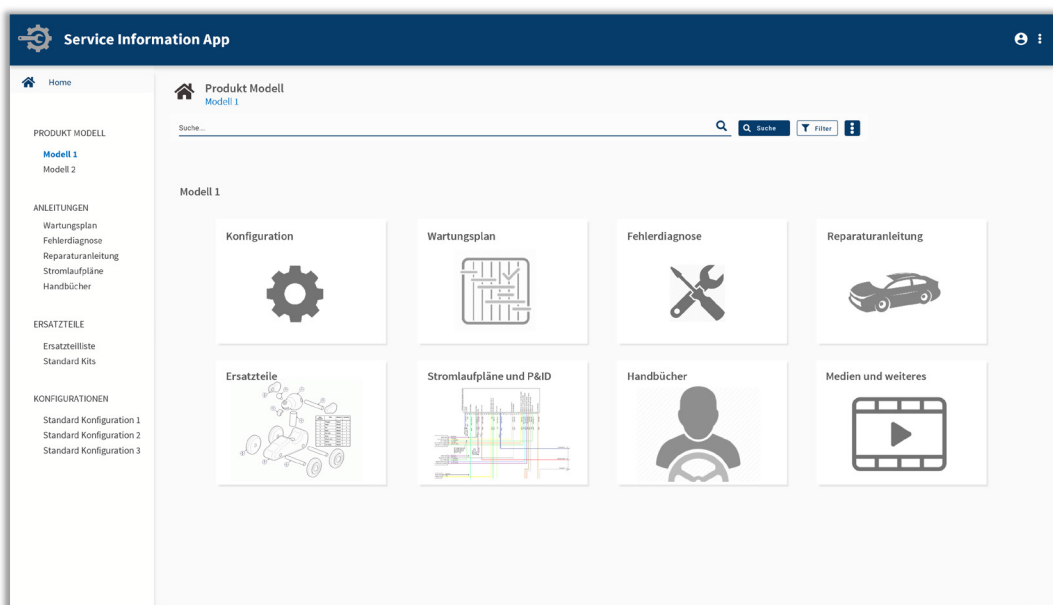
Service Assistant powered by Sherlock

Maintenance plans for your service, instructions for action in the event of a malfunction, video instructions for your customers or for sales support: No matter what your requirements are, with the Service Assistant, the intelligent search and the connection to your editorial system, you will find your answers immediately. Our Databrain Sherlock provides the optimal basis and flexibility for your individual requirements and the needs of your users.

You are not yet sure what your service actually needs? No problem! With Sherlock as a basis, you have the possibility to grow your service assistant piece by piece and thus support your service employees, customers and other users of service information in an optimal and user-oriented way.

Context-based information as a cockpit for your service

- ✓ All relevant information for the service is available in one application at any time.
- ✓ Train new personnel quickly and easily with the help of Service Assistant, as it gives easier access to required knowledge.
- ✓ Interactive maintenance checklists reduce maintenance efforts.
- ✓ Guided fault diagnostics significantly reduce downtimes.
- ✓ Spare parts procurement suddenly very simple, through direct linkage with fault diagnosis.
- ✓ Video tutorials are available for your customers or for sales support at any time, worldwide as needed.
- ✓ Instructions for commissioning always digital for each user.



Service-Cockpit