STAR

Corporate Language Management
powered by STAR

STAR CLM

STAR CLM – Manage language processes company-wide

Concentrate on your core business

Language services and translation departments are under increasing pressure to be more time-efficient and cost-effective – and ensure greater transparency and process reliability at the same time.

STAR CLM (Corporate Language Management) can do your company's administrative work for you. Staff only have to intervene if their knowledge and expertise are required – and with routine tasks taken care of, they can focus on their core activities. The customer-specific workflows define the optimal processes for every type of project, leaving nothing to chance or "performance on the day".

Networked working via browser-based portals

When managing language processes on a company-wide scale, everyone involved needs to be able to access their "area" of the networked system quickly and easily, no matter where they are.

The CLM portals offer optimal access for each user group, so they can get their work done efficiently: Clients place their translation jobs in the customer portal and have an overview of which processes are in progress and which ones are complete. Project managers use the project management portal to manage master data, monitor projects, and intervene whenever intervention is necessary. Internal and external suppliers receive their work packages and all the information they need from the supplier portal.
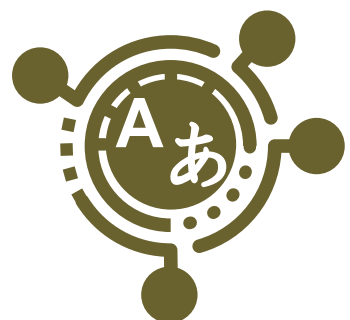
Keep capacities, budgets and archiving in check

Standard modules with versatile configuration options help with capacity planning, budgeting and archiving:

- The KMAT capacity management module optimises your resources by analysing your suppliers' performance profiles, capacity utilisation and deadlines.

- The ADB order database makes it possible to not only plan budgets reliably with full control over costs, but also compile detailed reports and carry out customer-specific assessments.

- The DDHM module archives documents fully automatically and enables you to retrieve them via web-based, full-text searching of meta data and usage data.

The benefits for you

- Reduced time expenditure by taking over routine tasks

- Lead times are shorter thanks to system support at all project stages

- The people involved in the process can be easily incorporated via web portals

- Security through the ideal balance of standardization and flexibility

- Comprehensive integration into any IT landscape

- Future-proof investment thanks to standardized concepts and open architecture

STAR

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