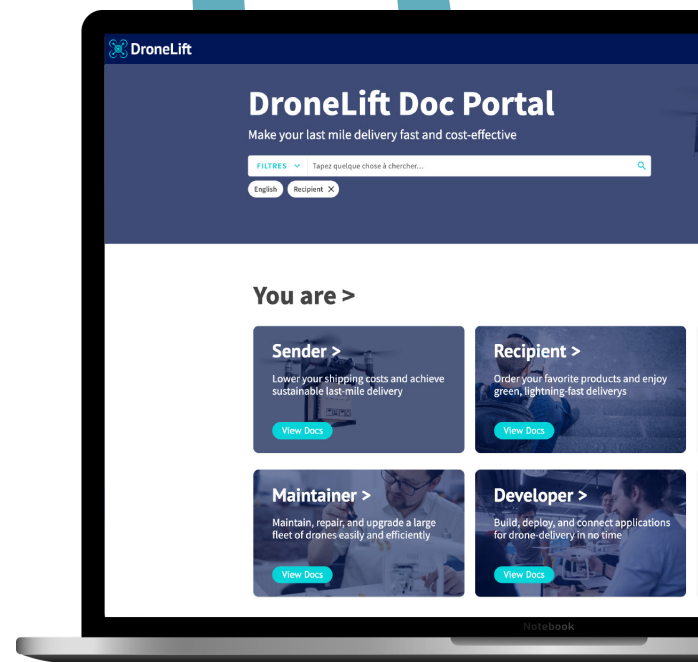



Your AI-powered Content Delivery Platform


Meet the Tech That Will Accelerate Your Content Delivery


- + Fluid Topics is an AI-powered Content Delivery Platform that aggregates technical and product knowledge from any source and format, centralizes it into a unified knowledge hub, and dynamically delivers it across all channels—including documentation portals, help desks, in-product support, and AI applications. It delivers precise, context-aware answers tailored to each customer's product, profile, and unique needs.
- + Equipped with a powerful AI toolkit, Fluid Topics empowers organizations to build custom AI-driven experiences for chat, summarization, translation and more—all through a simple and intuitive interface.
- + As a flexible SaaS solution, Fluid Topics seamlessly integrates with your existing infrastructure and tools, enhancing your knowledge management strategy without disruption.





What Makes Our Technology Right for You?


 Easy integration with your existing authoring tools and sources

 Fast & seamless publishing to all channels at once

 A customizable documentation portal with a WYSIWYG editor

 Semantic search for context-rich information

 A secure platform for deploying low-code AI apps

 Robust and detailed content analytics dashboards



Leading Technology Providers Choose Fluid Topics

SIEMENS

 paloalto
NETWORKS

 HEXAGON

teradata.

Johnson
Controls 

AMD 

LIEBHERR

Genetec

KONE

swissprint

dayforce

 darwinbox



teradata.



Enterprise
Software



More than 7000
employees



\$2 billion
revenue



5M visits per year on
their Fluid Topics portal

Teradata is the connected multi-cloud data platform for enterprise analytics. Through Teradata Vantage, the company provides a unified suite of analytics capabilities.

To support its diverse user base - including administrators, data analysts, business analysts, and developers - Teradata needed an efficient way to deliver technical product documentation.

Its Information Engineering department, comprising 30 associates, manages documentation for over 100 products spanning cloud, on-premises, hardware, software, and analytics. However, relying on six different tools to create technical content led to a fragmented customer experience, making it difficult to find and access the right information when needed.

After years of storing documents in multiple locations and maintaining various formats across channels, the company recognized the need for a unified content experience to better serve its global customers.

» The challenges

- Content created using 6 different tools
- Documentation scattered across many touch points with disparate user interfaces
- Need to update technical documentation faster, decoupled from the product release

» The results

- Real-time publishing directly from MadCap IXIA CCMS
- Single, unified knowledge center, no matter the initial source and format
- Increased visibility with 5 million visits on the portal within the first year

5 Million

Visits on the Portal

“*Teradata’s technical documentation website is now the company’s most visited website with over 5 million visits in the last year alone.*”

Beth McFadden, Technical Project Manager
for Content Operations at Teradata

Interested in learning more about Fluid Topics’ capabilities?



Contact us at > contact@fluidtopics.com



Fluid Topics

fluidtopics.com