DOCUFY®
MAINTENANCE MANAGER

"Cloud-based software for optimised maintenance processes."

Individual maintenance software for complex machinery

Mass customize your maintenance service!

DOCUFY®
EXCELLENT INFORMATION. EVERYWHERE

„A tool developed by maintenance technicians, for maintenance technicians, which has been a hit with our customers since day one"

Gregory Ferch, Product Manager, Heidelberger Druckmaschinen AG

DOCUFY ®

EXCELLENT INFORMATION. EVERYWHERE

TÜV SÜD
ISO 9001

www.tuv-sud.com/ms-cert

DOCUFY®
MAINTENANCE MANAGER

Make predictive maintenance a reality with DOCUFY Maintenance Manager. By integrating periodic maintenance tasks with machine-related data, the DOCUFY Maintenance Manager opens the door to forward-looking, resource-optimised maintenance. For service technicians, this means having all the necessary information and tasks to be completed in the right place, at the right time and for the right machine variant. Manufacturers can cut their maintenance workload and costs, meaning happy customers all round.

Your business:
Are you facing the challenge of optimising your maintenance processes? Are you keen to avoid downtime and minimise maintenance periods? Are you looking to achieve maximum availability and maximum machine throughput at a minimum maintenance workload?

Our solution:
DOCUFY Maintenance Manager will level up your maintenance. The cloud-based application generates dynamic maintenance lists for complex machines and systems, providing valuable assistance when it comes to manufacturer service teams and machine operators performing maintenance.

Fit for the future:
Industry 4.0 applications such as sensor systems, automation components and 3D printing are making machines and systems increasingly diverse and complex. The DOCUFY Maintenance Manager helps your service technicians plan and perform their maintenance tasks, giving you a key competitive edge.

Reduce maintenance
activities by up to
25%, cut unscheduled
machine outages by
up to 50% and shorten
the time required for
maintenance reports by
up to 80%

DOCUFY®

MAINTENANCE MANAGER

The DOCUFY Maintenance Manager is an optimal way of implementing maintenance tasks and enhances overall equipment effectiveness (OEE).

Your benefits at a glance:

Productive and efficient

- Automatic creation of maintenance jobs
- Precision maintenance planning based on available resources
- Avoiding of technical outages and unnecessary machine downtime
- Cutting of service costs for machine manufacturers
- Reduction of maintenance costs for machine operators
- Optimisation of goodwill gestures and warranty claims

Easy

- Intuitive, user-friendly management of all maintenance tasks
- Centralised data processing and simple analysis
- Simplified machine documentation
- PC, tablet and smartphone applications – available both online and offline
- Digital machine record
- Simple mapping even of complex machines with a large number of variants

Cooperative

- Information entry in the correct language at the right maintenance point
- Direct feedback to the service manager in the app
- All information available offline
- Big data analysis

Transparent & secure

- Verifiable logging of maintenance activities
- Extraction of key indicators for machine (maintenance) status
- Transparency across the full maintenance history of the machine
- Transparency regarding customer maintenance activities

DOCUFY®

MAINTENANCE MANAGER

Sophisticated. Smart.
Absolutely practical.

The most important and most interesting functions:

Automated maintenance scheduling

SCHEDULED NOT HOPED FOR

The DOCUFY Maintenance Manager puts you in a position to schedule maintenance on an ad hoc basis, according to a defined list of tasks or on the basis of available resources. Pending tasks are planned as orders using a system interface or via the online interface. The automated prioritisation system ensures that the most urgent work is completed first, guaranteeing optimum maintenance coverage. DMM puts you in a position to schedule maintenance on an ad hoc or regular basis, according to a defined list of tasks or on the basis of available resources. Pending tasks are planned as orders using a system interface or via the online interface

Manage Maintenance

DIRECT EXPERTISE NOT INDIRECT KNOWLEDGE

Mass customisation by experts: The simple management tool allows you to work through all of the maintenance activities and tasks independently of one another and can be customised precisely to meet your needs or those of your customers. This best practice sourcing strategy ensures that implied knowledge becomes direct expertise and no skills are lost.

Report maintenance

KNOWLEDGE NOT MISUNDERSTANDING

The interactive maintenance reports developed in conjunction with communication specialists will revolutionise the way you see maintenance reporting. All maintenance activities the customer is permitted to see can be shared, ensuring clear and concise communication with the customer that is free of any misunderstandings without jeopardising business-critical intellectual property.

„Our software depicts all maintenance specifications for highly complex machinery."

The DOCUFY Maintenance Manager is an easy-to-learn tool for efficiently performing and documenting maintenance. Maintenance activities are set individually for each machine, including subsequent extensions by the operator.

Philipp Schulze,
COO, DOCUFY GmbH

DOCUFY®

MAINTENANCE MANAGER

Your software for optimized maintenance processes.

Monitor Equipment

KNOWLEDGE OF MAINTENANCE STATUS
OVER GUESSWORK

Your digital maintenance tool allows you to
monitor the maintenance status of every
maintenance point in real time. The data shows
the full maintenance history of any machine,
including whether any design changes have
been made (provided work was completed
using DMM).

Optimising maintenance

BEST PRACTICES NOT JUST THEORY

Optimal workload distribution for each
machine (keyword: Pareto efficiency): DMM
allows you to distribute the maintenance
workload among manufacturers, operators
and service partners in collaboration with your
customers. This way, tasks can be tailored to
the requirements of your maintenance object.

Custom design

MATCHING CI NOT ISOLATED SOLUTION

We design the DOCUFY Maintenance Manager
to match your company's corporate identity,
with your logo and colour scheme.

Automate workflows

INTERFACES NOT INTRICACY

Thanks to the open and secure microservice architecture of our RESTful cloud application, you can read out data or use workflows to transfer data to third-party systems at various points in the DOCUFY Maintenance Manager. Integration into systems such as SAP is extremely straightforward as a result, making it possible for completed maintenance tasks to trigger offer requests from ERP systems, for instance.

Software as a Service

AVAILABILITY NOT HOLD-UPS

As a SaaS application, the DOCUFY Maintenance Manager always meets the highest standards of availability and performance with minimal maintenance workload for your internal IT team. Regular audits ensure guaranteed security.

Offline availability

SYSTEM ACCESS NOT KNOWLEDGE GAPS

Our native mobile apps provide full system functionality after synchronisation, so you can access key data even without an internet connection. The next maintenance expedition to the Arctic Circle awaits...

DOCUFY®
MAINTENANCE MANAGER

Your software for optimized maintenance processes.

High quality maintenance

CLEAN DOCUMENTATION NOT VARIANT CONFUSION

Technical documentation is integrated directly into maintenance activity. Service technicians can call up maintenance instructions directly and, in turn, add their findings from maintenance work into the technical documentation. Maintenance activities are kept up to date for each variant in COSIMA, including videos and photos. This form of dynamic documentation is a key part of the process of establishing a digital twin.

Data Science

CLEAR ANSWERS NOT EXPLANATION ATTEMPTS

The content of any maintenance task can be changed on a data-driven basis. In other words, maintenance statuses or fields in the user interface can be specified by design and content management teams and simply selected by the technician. This intelligent condition-fields approach in the DOCUFY Maintenance Manager opens up the possibility of detailed requests for reporting, analysis and troubleshooting across the entire machine fleet.

Spare parts

KEEPING TRACK NOT LOSING TRACK

Technicians working in the field can check part usage with a single click while performing maintenance, ensuring that spare parts are never in short supply.

„With the DOCUFY
Maintenance Manager
Predictive Maintenance
becomes reality."

By digitally linking regular maintenance with machine
data, predictive and time-optimized maintenance becomes
possible and service employees are shown exactly the
right machine variant, all necessary information and tasks
to be completed at the appropriate maintenance point.

Johannes Maisch,
Sales, DOCUFY GmbH

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EXCELLENT INFORMATION. EVERYWHERE

Information management with the DOCUFY Suite

Information is the lubricant of the digital world

Trends such as digitalisation, industry 4.0, big data and the internet of things are decisive factors in the products of tomorrow and a crucial element of how our society develops. It is becoming increasingly complex to manage information, content and knowledge along the entire product lifecycle, with data quality becoming more and more important. From collecting and processing information to distribution, dissemination and application feedback: intelligent information is the lubricant of the digital world. The DOCUFY Suite can help your company to access this information and secure the long-term success of your company with the knowledge the information contains.

Industry 4.0 Content Management
PLM - Product Lifecycle Management Automatization
Product Engineering
Predictive Maintenance Big Data
Digital twin
Digitalization
Content Delivery Cloud Lot-size 1
Mobile Work E-Learning
IoT – Internet of Things Knowledge Management

„The right information
at the right time
in the right place.''

With the DOCUFY Suite, high-quality data can be
registered, reviewed multiple times and enriched
with metadata. As a result, users get exactly the right
information they are looking for, without any detours.

Nadine Prill,
CEO, DOCUFY GmbH

DOCUFY®
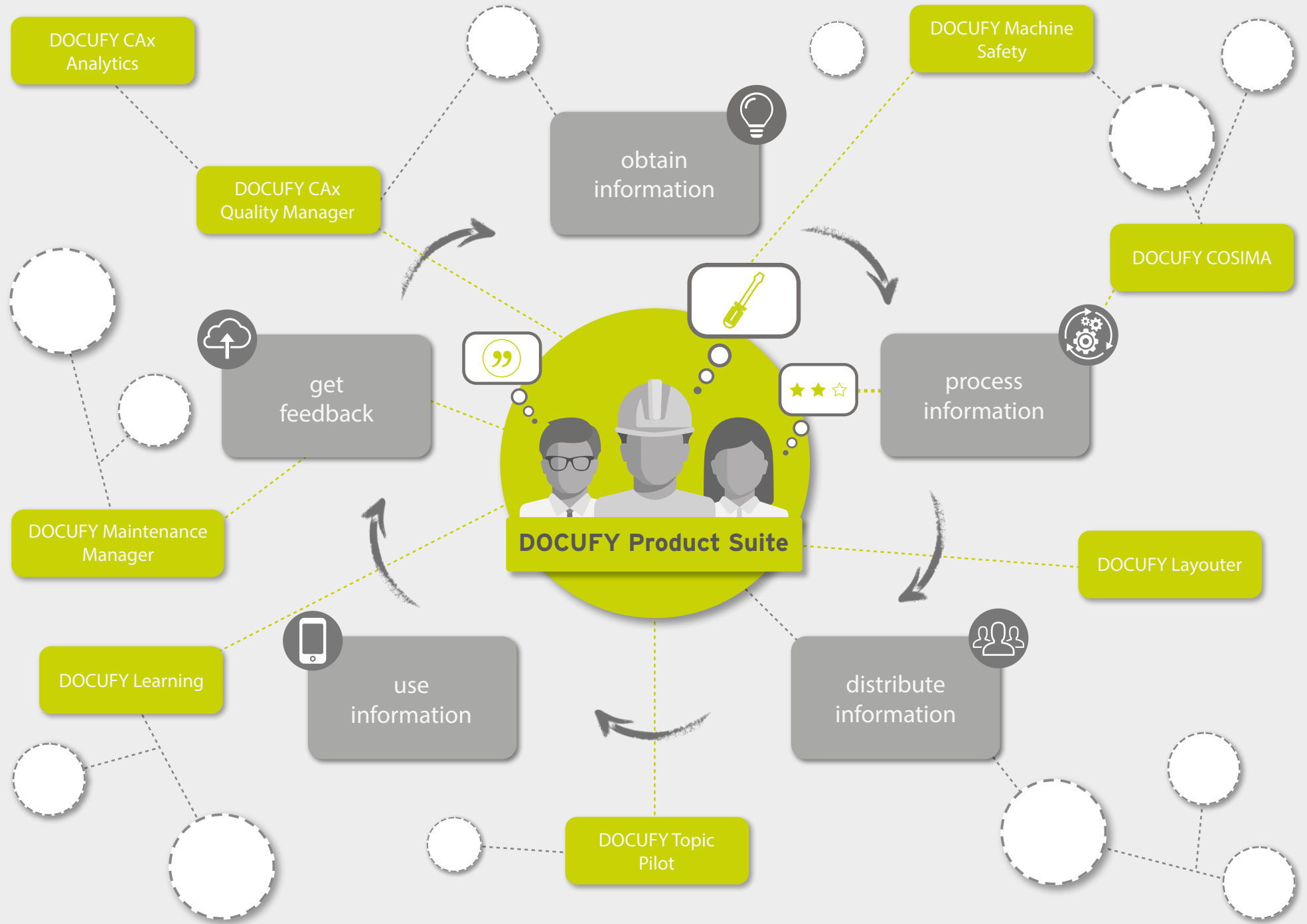EXCELLENT INFORMATION. EVERYWHERE

Excellent Information. Everywhere

The individual needs of our customers drive our solution oriented action. With a competent team of experts working with innovative and passionate minds and with our strong business partners, we will find the answers to your questions of tomorrow.

https://www.docufy.de/en/company/docufy-suite

DOCUFY develops high-quality software solutions for technical documentation, design, and service. From technology startups to global industrial groups - our more than 900 customers operate in the automotive industry, mechanical and plant engineering, medical technology, and the software sector. Over 130 employees have been contributing to DOCUFY's sustainable success with their expertise for over 25 years.

We offer consulting and development services for our software products in order to customize our standard solutions to the specific requirements of our customers. With the DOCUFY Suite, we have created solutions to tap into the potential of company-wide information and deliver it to specific users. From design to maintenance - throughout the entire product life cycle: **Excellent Information. Everywhere.**

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